

DETERMINATION OF THE FREIGHT COST AND SERVICE FEES

(as of 1 December 2023)

DETERMINATION OF THE FREIGHT COST

The shipper is always obliged to provide a bill of lading for each shipment, containing the following information required for the determination of the chargeable weight:

- the shipment's gross weight and dimensions (length, width and height)
- cubic volume in cubic metres at a precision of one decimal place, if the shipment's volumetric weight is less than 333 kg/m³
- length of long goods

Volumetric weight of 333 kg/m³, measured from the external dimensions of the package

(length x width x height)

Used as the chargeable weight for shipments if the actual weight is less than 333 kg/m³ and stacking is possible. If stacking is not possible, the total volume is calculated with the formula length x width x 2.3 m.

Pallet weight

Pallet weight is used as the shipment's chargeable weight when the pallet height is more than 1.2 metres

- the shipment is loaded on a FIN pallet or a pallet of a similar size: 925 kg / pallet (0.5 LDM)
- the shipment is loaded on an EUR pallet or a pallet of a similar size: 740 kg / pallet (0.4 LDM)
- the shipment is loaded on a half pallet or a pallet of a similar size: 370 kg / pallet (0.2 LDM)
- the shipment is loaded on a trolley (0.68 m x 0.8 m), weight less than 420 kg: 420 kg

Loading metre weight 1,850 kg/loading metre

The loading metre weight is used as the chargeable weight if the shipment takes up the entire width of the cargo space when supported/secured in place and the stacking of goods is not possible. The chargeable weight is calculated by multiplying the loading metres taken up by the shipment by the loading metre weight of 1,850 kg.

Stacking

A shipment consists of packages that can be stacked on top of one another (up to a height of 2.4 m), the packages can be handled mechanically, they are air-tight and even, and their weight permits stacking.

Long items and bundles (shipment length must be recorded in the bill of lading)

- item length 2.4 – 3.9 m 2 x weight, min. 150 kg
- item length 4.0 – 5.9 m 3 x weight, min. 250 kg
- item length 6.0 – 9.9 m 4 x weight, min. 500 kg
- item length 10.0 – m 6 x weight, min. 1,000 kg

For shipments weighing less than 40 kg, the actual weight is used.

The chargeable weight multiplied by the length coefficient is, at the most, the number of pallet spaces used for the shipment multiplied by the pallet space weight.

The carrier always has the right to correct the chargeable weight.

Determination of the freight fees

The freight fees are determined on the basis of the collection and delivery zones pursuant to Fennoroad's customer counter's terminal zones and the distances between the terminals (trunk). The freight fee for each shipment is calculated on the basis on this information.

ADDITIONAL FREIGHT FEES

Ferry charges

A ferry charge totalling 9.6% of the net freight fee is added to the price for shipments in the Åland Islands and the archipelago.

For shipments to the Suomenlinna Islands, a vehicle charge of €105.00 per shipment for the ferry is added to the price.

When a cable ferry is used, a cable ferry charge of €53.00 per ferry is added to the price.

Fuel charge

An applicable fuel charge is added to the freight fee.

Temperature-controlled shipments

The fee for heated shipments (transport temperature > 0 °C) is 20% of the shipping fee

Refrigerated shipping

Shipping must be agreed on separately, the fee for refrigerated shipments is 20% of the shipping fee

Shipping of hazardous substances

The fee for the shipment of hazardous substances (all classes) is 20% of the shipping fee

FEES FOR WORK NOT INCLUDED IN THE SHIPPING FEE

Deficient bill of lading information

If information in the bill of lading must be rectified or completed, an additional fee of €10 per bill of lading is charged.

Notice fee

A notice fee (call fee) of €5 per call is charged when the delivery time or address or similar information

is verified at the request of the customer with a record in the bill of lading, for example.

Verification fee

If the performance of the assignment or invoicing requires the verification of missing information (e.g. customer number,

bill of lading or package markings), an additional fee of €10 per verification process is charged

as a verification fee.

Hand-over and reception fees

For shipments delivered to or collected from the terminal by the customer, a fee of €5.50/tonne/bill of lading

is charged to cover the terminal costs. The minimum charge is €5.50 per bill of lading.

Carrying service

A fee of €35 per each new 30 min. period is charged for carrying the shipment into the receiver's premises.

Fennoroad Oy complies with the Regulations for the Transportation Service of Goods prepared by the Association of Logistic Enterprises in Finland and the Road Transport Contracts Act.

All the service fees are invoiced from the party paying for freight. VAT is added to all the prices.

Loading and unloading of large shipments (> 2,500 kg) with a lorry with a tailgate

If the loading or unloading conditions require the use of a lorry with a tailgate or the shipper and/or the receiver so require, we charge an additional fee of €22.00 per tonne for unloading/loading (minimum charge of €58.00 per shipment)

Exceeding of loading, unloading or waiting times

The shipping fees include the following loading, unloading and waiting times:

Chargeable weight max. 5 tn 15 min.

Chargeable weight max. 10 tn 30 min.

Chargeable weight max. 20 tn 45 min.

Chargeable weight more than. 20 tn 60 min.

If the abovementioned time limits are exceeded, an additional fee of €30.00 per each new 30-minute

period is charged. If an order is not cancelled in good time, a fee of

€60.00 per driving hour is charged if the shipment is dispatched.

HIAB loading and unloading

If hydraulic HIAB equipment is required for the collection or delivery, a fee of €43 for each new 30-minute

period is charged. The minimum charge is the fee for one hour.

Transport on Saturdays, Sundays or national holidays

If a shipment or part of it is delivered, at the request of the customer, on Saturday, Sunday or national holiday, the extra costs are charged from the party paying for the freight in line with the costs accrued.

Unnecessary driving

If an order is cancelled late or unnecessary driving is performed for another similar reason, a fee is charged

in line with the costs accrued.

Additional collection and delivery fees

A fee for extra collection or delivery operations due to deficient shipping information provided by the shipper

is charged in line with the costs.

Scheduled delivery and collection

For FIX deliveries and collections (not before or after time or

a time range set), a separate FIX fee of €36.00 per shipment is charged.

The schedule must be agreed on separately and noting the information in the bill of lading or the order does not

suffice. A fee of €30.00 is charged for unnecessary delivery and collection operations.

Home delivery

A fee for delivery to a private home is charged as follows:

- 99 kg €10.00

100-399 kg €20.00

400-999 kg €25.00

1,000-2,999 kg €35.00

3000- kg €12.50 per tonne

Any other services, such as phone calls, carrying service and assistant services

are charged in line with the price list. The delivery of the shipment

is performed during normal working hours.

Shopping centre deliveries

When shipments to shopping centres are delivered to the shop premises, a delivery fee is charged

as follows:

- 90 kg €7.50

91-420 kg €11.25

421-740 kg €15.00

741-2,220 kg €30.00

2221- kg €21.00 per tonne

Bill of lading compilation fee

If the compilation of bills of lading for invoicing is agreed on with the customer, a fee of €0.90 per bill of lading is charged for the service. The minimum charge is €3.60.

Fees for storing goods at the terminal or in the terminal area

1 day from the notification free of charge

2-5 days from the notification €0.49 per 100 kg per day

6-15 days from the notification €0.78 per 100 kg per day throughout the storage period

16- days from the notification €1.23 per 100 kg per day throughout the storage period

The minimum charge is €20.28 per shipment

INVOICING AND REPORTS

Contract customers are invoiced in accordance with the agreement. If the party paying for the freight does not have

a contract, the payment term is 7 days.

Invoicing fee

An invoicing fee is charged when the tax-free total of the invoice is less than €100. The

invoicing fee

is €13.

Rectification and re-invoicing fees

The fee is charged if the shipping information in the bill of lading has to be rectified,

a new invoice has to be sent due to erroneous/missing information provided by the

shipper

and for other similar work. The service fee

is €18.

Fee for payment reminders €15